



TERMS AND CONDITIONS

Professional Services

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documentation, care of the deceased and use of the Chapel of Rest, Funeral Director and embalming of deceased if required.

Fees and Payment Terms

You will receive a written estimate of the funeral costs, which must be signed and returned to confirm acceptance. Please note that this is an approximate cost only. While we make every effort to ensure accuracy, the final invoice may vary depending on the actual services provided and third-party charges incurred.

We respectfully ask for a deposit of £1,500 to be made payable upon signing these Terms and Conditions. The remaining balance is due no later than 14 days of the receipt of invoice.

We reserve the right to add interest on all outstanding accounts at 2% per month on accounts that remain unpaid after 60 days and any legal and court costs incurred due to non-payment.

Changes and Cancellations

You have the right to cancel the funeral arrangements; a cancellation charge may apply to cover services already provided or costs incurred by the Funeral Director. This right can be exercised by providing a written cancellation notice to the Funeral Director at any time within the period of 14 days starting on the day of the arrangement.

Ridgeway Funeral Service shall not be liable for delays or failures caused by events beyond its control, including but not limited to severe weather, third-party delays, or industrial action.

I have read and understood these Terms and Conditions. Signed.....

(Complete and return a copy of this form only if you wish to cancel the contract)

To: Ridgeway Funeral Service, Hill Farm, Church Lane, Steventon, Abingdon, Oxon, OX13 6SW.

I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as appropriate) contract reference (trader to insert reference number, code or other details to enable the contract or offer to be identified)

Signed: Name (Block capitals) Date

Address.....